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CONNECTION

News



The Fitch Street Substation Project is on-track to be completed in December as planned. Based on the savings generated from the reduction in transmission costs from CL&P and the revenue received as a transmission owner

from the New England ISO, the project is expected to have an approximate 10 year payback. The real benefit, however, is that TTD will become an independent transmission owner.



Get Your FREE CFL Starter Pack – TTD customers can take advantage of this exclusive program to receive six CFL replacement bulbs at NO CHARGE, and start saving on their electric bills! Call the TTD office for more information, or stop by for your order slip.

Community Corner

Upcoming Commission Meetings:

- November 6th
- December 2nd

Annual Christmas Tree Lighting:

- December 8th, 6pm
- Governor Fitch Park

TTD Holiday Closings:

- November 11th, Veteran's Day
- November 28th, Thanksgiving Day
- November 29th, Day After Thanksgiving

For more information, visit ttd.gov

A word from ...



Since starting with TTD in July 2012, I have realized that we are more than a municipal electric company charged with “keeping the lights on.” TTD is an essential part of the East Norwalk

community. We have made great strides in customer relations and continue to improve our service. This newsletter will provide information about new account features, upcoming events, and updates on our on-going projects. I look forward to another productive year ahead.

Jim Smith,
General Manager

Noteworthy



Visit our office and receive a **free TTD t-shirt** when you give us your email address!



Experiencing an outage?
Go to ttd.gov and let us know.



At risk of a service shut-off? Call our office **BEFORE** the shut-off date to arrange a payment plan.



If you receive **NEON benefits**, remember to bring a copy of your award letter to our office so it can be noted in your account.



Did You Know?

A heavy coat of dust on a light bulb can block up to half the light.