



06855

CONNECTION

HAPPY NEW YEAR!

JAN/FEB 2016

Santa Claus Came to Town!

TTD hosted its Annual Christmas Tree Lighting on December 13th. This year's event was attended by well over 200 residents and featured Tim Currie's Motown Band, The Marvin Elementary School Children's Choir and of course, a visit from Santa.



Pictured: Marvin Elementary School Children's Choir

Our Customers Give Back

TTD's Annual Food and Toy Drive was a **huge success!**

Thank you for helping us to collect 400 lbs. of non-perishable food, \$65 in cash contributions for the food bank and 5 extra-large boxes of toys for children of all ages.

How Do We Measure Up?

TTD is often asked how our rates compare to that of other electric providers. As a municipal utility company, we strive to provide the best service at the most competitive price available. Below is a rate comparison example, as of Jan. 1, 2016, based on 700 kWh usage for a residential customer. For the Eversource rates, figures are that of a residential customer who falls into the "Rate 1" category.

TTD		Eversource	
Residential Svc. Chg.:	\$ 8.00	Distribution Customer Svc. Chg.:	\$ 19.25
Residential kWh Chg.:	\$ 99.68	All Other Charges*:	<u>\$125.65</u>
Power Cost Adjustment	\$ 7.00		
Energy Conservation Fund:	<u>\$ 1.75</u>		
Total:	\$116.43	Total:	\$144.90

**Includes distribution, transmission, conservation, conservation adjustment mechanism, renewal energy, systems benefits charge, competitive assessment, FMCC-delivery, FMCC-generation, and generation services.*

What is Power Cost Adjustment?

This is the wholesale cost of power that is charged to TTD by its wholesale power supplier, CMEEC, and is periodically updated to reflect current costs.

Contact Information

Charles L. Yost 203-853-0837 Chairman
 David L. Brown 203-866-8099 Commissioner
 Debora Goldstein 203-252-7214 Commissioner

James Smith 203-866-9271 x3 General Manager
 Ron Scofield 203-866-9271 x4 Asst. Gen. Manager
 Michael Intrieri 203-866-3001 Treasurer

Bill Pay Made Easy

Later this month, TTD will launch an improved tool to view and pay your electric bill online. You will notice a message on your TTD billing envelope this month and will be able to access the new online payment portal via ttd.gov/my-account, once the new system goes live.

Switch and Save!



Beginning Jan. 1st through March 31st, TTD is excited to offer our residential customers, FREE of charge, one 3-pack of 10-watt LED bulbs, which replace standard 60-watt bulbs. Download your coupon: ttd.gov/resource-center/programs or pick one up at the TTD office.

Firehouse Facelift!

The men and women of the Norwalk Fire Department, Station 3, on Van Zant Street have been hard at work making renovations, including updates to various common areas. A tour will be announced soon and residents are invited to stop by and see the work that the department members have completed; thanks to the help of many individuals in the community who have donated time and/or materials to make this a success.



How Are We Doing?

In an effort to continually improve customer satisfaction, TTD is conducting quarterly surveys of its residential and commercial customers. We encourage all of our rate payers to take a few minutes to complete the brief survey, accessible via the link below. It is our commitment to YOU that allows us to continue to deliver outstanding service. Take the survey at ttd.gov.

TTD Speaks

Please take a moment to visit our new blog at ttd.gov/blog. We will be adding posts each month! In addition to providing reliable power to East Norwalk residents and businesses, TTD is continually working on various maintenance and improvement projects.

As always, we value your input so stop by and feel free to leave a comment.

Working Smarter

You may recall that TTD had a third-party contractor, MPower, working in the district in the Fall of 2015 to conduct the GIS mapping of the distribution system for TTD.

The second phase of the process is now underway in which MPower will present TTD with a browser-based tool of all of TTD's utility assets and networks. This project is critical in assisting TTD in building the toolbox to enable easier outage response and reporting, real time meter status maps, improved insight for predictive maintenance, and much more!

Stay Informed

In December, TTD added a National industry news feed on the home page at ttd.gov. This provides you with news about solar programs, keeping power costs affordable and other energy related information.

Upcoming Meetings

- Jan. 12:** Library Planning Committee Meeting
- Jan. 21:** Special Commission Meeting
- Feb. 1:** Commission Meeting
- Feb. 22:** Commission Meeting

Contact Information

Charles L. Yost	203-853-0837	Chairman	James Smith	203-866-9271 x3	General Manager
David L. Brown	203-866-8099	Commissioner	Ron Scofield	203-866-9271 x4	Asst. Gen. Manager
Debora Goldstein	203-252-7214	Commissioner	Michael Intriери	203-866-3001	Treasurer