



06855

CONNECTION

# From everyone at TTD ...

JANUARY/FEBRUARY 2017



## Food & Toy Drive Success



*Alyssa Fortunato, Head of Dylan's Army with Ron Scofield and Cynthia Tenney.*

Thanks to our employees and customers, total donations for the annual **Food & Toy Drive** increased about **20%** over last year.

We are thrilled to be able to help our community at Christmas time.

## O' Christmas Tree



Our annual Christmas Tree Lighting was filled with excitement, music, and created magical memories for East Norwalk families.

## FREE LED Bulbs



Vouchers are available on our website, [ttd.gov](http://ttd.gov), or at our office. Complete and mail yours in to receive a **FREE LED 2-Pack** that replaces standard 60 watt bulbs.

**Hurry! Offer ends 2/28/17.**

### Contact Information

|                  |              |              |                  |                 |                    |
|------------------|--------------|--------------|------------------|-----------------|--------------------|
| David L. Brown   | 203-866-8099 | Chairman     | James Smith      | 203-866-9271 x3 | General Manager    |
| Charles L. Yost  | 203-853-0837 | Commissioner | Ron Scofield     | 203-866-9271 x4 | Asst. Gen. Manager |
| Debora Goldstein | 203-252-7214 | Commissioner | Michael Intrieri | 203-866-3001    | Treasurer          |

## Your Voice Matters

As part of our continued efforts to proactively gather feedback from our customers, we will be distributing the first of our semi-annual customer satisfaction surveys this month.

Your participation is critical as it provides us with valuable information to ensure the overall success of our programs and day-to-day service.

We encourage you to please take a few minutes to complete the survey, which will be available via email and in hard copy at the TTD office.

If you haven't already given us your email address, please do so by completing the contact form at [ttd.gov/contact-us](http://ttd.gov/contact-us).

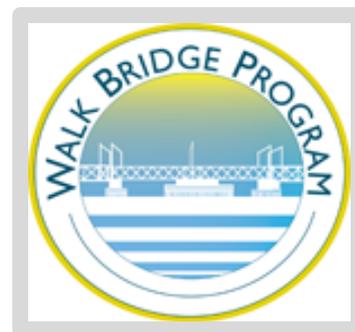
## eReliability Report

During the final quarter of 2016 (October 1 – December 31), the district experienced zero power outages.

TTD will continue to track and report on outages within the district on a quarterly basis.

Customers can contact the office during normal business hours with any questions or concerns related to service interruptions.

## Walk Bridge News



In addition to finding information about the Walk Bridge Program on the home page of [ttd.gov](http://ttd.gov), you may also sign up to receive direct communications, including lane closures, public hearings and other details at [walkbridge.com](http://walkbridge.com).

## Find it on TTD.gov

Our website provides important information including Commission Meeting agendas, handouts and minutes as well as special programs, events and other news. Drop by often and remember to check the scroll at the top of the page for time sensitive announcements.

## Important Dates

**January 9:** Commission Meeting

**January 16:** Martin Luther King, Jr. Day (Office Closed)

**February 6:** Commission Meeting

**February 20:** President's Day (Office Closed)

**February 20:** Commission Meeting



## IMPORTANT REMINDER!

To report a power outage during non-business hours, call 203.663.6875

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