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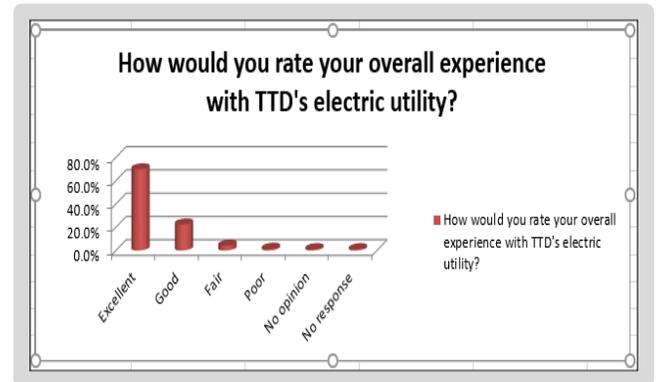
CONNECTION

The Results are in.

MARCH/APRIL 2017

Thank you for your participation in our recent Customer Satisfaction Survey. Your input helps us to continue to provide **YOU**, our customer, with valuable services – from reliable power to top-notch customer service and communications. Additionally, we are always interested to hear about what we can do better and use the feedback we receive to address these areas as well.

With more than 250 responses on the latest survey, we're extremely proud of the overall results and your confidence you have in our services. You can see the full results on our website at ttd.gov/news.



TTD Update on Library Master Plan

The Commission of the Third Taxing District (TTD) is pleased to inform the residents of the positive progress made with regards to the implementation of the East Norwalk Improvement Association's (ENIA) Master Plan for the East Norwalk Library.

Together, TTD and the ENIA fully support the goals in the Master Plan, which is to collaborate in defining the direction of the library with an emphasis on identifying high priority initiatives including costs, timing, funding sources, and staffing/resourcing.

The implementation strategy will guide the actions, responsibilities and budget decisions of the ENIA Board of Directors overseeing library services, programs and facilities. Specifically, the priority and optimal timing for carrying each action plan forward, as well as financial impact. To date, the ENIA is poised to hire a full-time executive director with a Master's Degree in Library Science. This is a major step in the future of the library that will serve the community in alignment with the Board of Directors.



As we continue to move forward, it is important you are part of the process and we encourage the residents of East Norwalk to learn more about the progress and future of your neighborhood library. If you were unable to attend this year's Annual Meeting, please feel free to stop by the library or contact one of the ENIA's board members.

Contact Information

| | | |
|------------------|--------------|--------------|
| David L. Brown | 203-866-8099 | Chairman |
| Charles L. Yost | 203-853-0837 | Commissioner |
| Debora Goldstein | 203-252-7214 | Commissioner |

| | | |
|------------------|-----------------|--------------------|
| James Smith | 203-866-9271 x3 | General Manager |
| Ron Scofield | 203-866-9271 x4 | Asst. Gen. Manager |
| Michael Intrieri | 203-866-3001 | Treasurer |

Colors for a Cause

TTD is continuing to light the tree in Ludlow Park each month in support of a different cause.

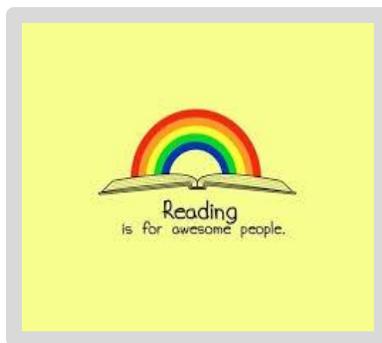
We kicked off 2017 with blazing red lights in February to bring awareness and show our support during American Heart Month.

In March, we are honoring National Multiple Sclerosis Month with orange lights.

April is National Child Abuse Prevention Month. For the third consecutive year, we are proud to partner with the Norwalk Exchange Club by shining blue!

We encourage the residents of East Norwalk to spread the word about the worthwhile efforts of these organizations and their causes.

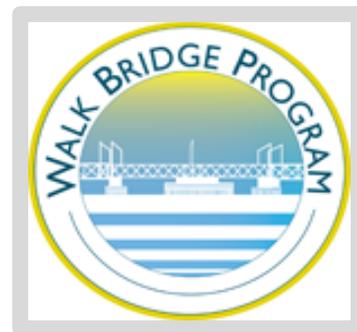
The More you Read



This year, TTD has launched their “Reading in the School” program. Working closely with the administrators and staff of Marvin Elementary School, TTD personnel are volunteering their time once a month to visit the school and read to the students, grades K-5.

Marvin Elementary School is an integral part of our community and we look forward to developing more programs in the future to benefit the school, its students and the neighborhood we work and live in.

Walk Bridge Updates



Stay informed about planned construction activities related to the Walk Bridge Program and East Avenue Railroad Bridge!

TTD posts notices from the CTDOT weekly on the home page of ttd.gov.

You may also sign up to receive direct communications, including lane closures, public hearings and other details at walkbridgect.com.

Important Dates

March 6: Commission Meeting

March 8: Annual Meeting

April 3: Commission Meeting

April 14: Good Friday (Office Closed)

April 17: Commission Meeting



IMPORTANT REMINDER!

To report a power outage during non-business hours, call 203.663.6875

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