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CONNECTION

eReliability Report

SEPTEMBER/OCTOBER 2016

TTD is proud to announce the addition of a new feature to the website that will improve overall communications to our customers.

The eReliability Report, which details district outages, has been published for the first six months of 2016. These reports will be produced on a quarterly basis and published online in the [Resource Center](#).

Outage Cause	Count
Storm	4
Tree	1
Squirrel	1
Total	6

Bright Ideas!

Have you implemented energy savings in your home or business? We want to hear about them. We're asking our customers to send us their tips and ideas to share with others.

Visit our [August blog](#) and post your comments. We'll also share them in upcoming newsletters!

Summer Concert Series a Success!



The 2016 Summer Concert Series concluded with its final concert on August 28th. This year's concerts featured various musical genres and garnered record attendance.

See you next year at the beach!

National Preparedness Month



Due to the success of last year's theme, "Don't Wait, Communicate. Make Your Emergency Plan Today," will be returning for this September with a continuing emphasis on preparedness for youth, older adults, and people with disabilities and others with access and functional needs.

September is recognized as National Preparedness Month (NPM) which serves as a reminder that we all must take action to prepare, now and throughout the year, for the types of emergencies that could affect us where we live, work, and also where we visit.

For more information, tools, and tips – visit the official website at <https://www.ready.gov>.

Contact Information

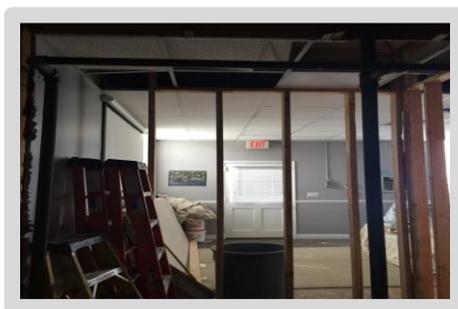
David L. Brown	203-866-8099	Chairman	James Smith	203-866-9271 x3	General Manager
Charles L. Yost	203-853-0837	Commissioner	Ron Scofield	203-866-9271 x4	Asst. Gen. Manager
Debora Goldstein	203-252-7214	Commissioner	Michael Intrieri	203-866-3001	Treasurer

Out with the Old – In with the New

If you’ve visited us recently, you’ve noticed some changes!

The office renovations include improvements to accessibility, infrastructure (HVAC) and the addition of a new private customer service area.

Work is expected to be completed on or about October 1st.



In the Works

Construction will begin in the Pequot neighborhood to install new transformers and service drops to residents’ homes. TTD will notify the approximately 15 customers who will be affected by the project. Letters will be mailed out in the coming weeks.

TTD will also be providing power hookups for the Norwalk Oyster Festival, scheduled to take place September 10-11.

Ludlow Tree

The tree in Ludlow Park continues to shine bright each month in support of a different cause.

This month, the tree is gold/yellow in support of National Childhood Cancer Awareness. In October, it will glow pink in honor of National Breast Cancer Awareness.

Rate Facts

Our July Blog addressed a study released by WalletHub naming Connecticut as the most expensive energy costs of all 50 U.S. states.

Rates are impacted by many factors and can fluctuate continuously. Our commitment to providing reliable, low-cost electricity is unwavering and our participation in CMEEC (Connecticut Municipal Electric Energy Cooperative) allows us to distribute power to local homes and businesses at some of the lowest prices in Connecticut.

You can see an example rate comparison for a TTD residential customer vs. that of an Eversource residential customer who falls into the “Rate 1” category in our [January/February Newsletter](#).

Important Dates

September 5: Labor Day (Office Closed)
September 12: Commission Meeting

October 3: Commission Meeting
October 10: Columbus Day (Office Closed)
October 17: Commission Meeting



To report a power outage during non-business hours, call 203.663.6875!

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