



06855 CONNECTION January/February 2014

News



Fitch Street Substation Project Complete

TTD has completed construction and begun operation of the Fitch Street Substation on-schedule and within budget. The substation project was completed in less than 33 months,

an impressive accomplishment based on location and regulatory requirements and the multi-layered coordination and collaboration outlined in the aggressive project timeline.

Jim Smith, General Manager of TTD, credits the TTD staff and the partnership with Eaton Corporation for keeping the project on-schedule. "Under the guidance of Joe Cristino and myself, our dedicated staff has worked long hours to successfully complete this project on-schedule and within budget. I am proud of the team involved in every aspect of this process, and we're proud that Fitch Street is now energized for our community and customers."



LED Streetlight Program Expands

Based on positive customer feedback and cost-savings of the five newly-installed LED Streetlights in the Second Street area, TTD has approved

additional installations in 2013/2014. The LED streetlights are more cost-effective and require less maintenance than traditional streetlights. The program's next phase includes installation of 25-30 LED streetlights on Gregory Blvd.



Sign up and SAVE – Receive six CFL replacement bulbs at NO CHARGE when you sign up for the eNewsletter. TTD customers who sign up online* will be eligible for this exclusive offer.

**If you are unable to sign-up online, call or stop by the TTD office to provide your email address.*

Community Corner

Upcoming Commission Meetings:

- January 6th, 7pm
- February 3rd, 7pm

TTD Holiday Closings:

- January 20th, Martin Luther King, Jr. Day
- February 17th, President's Day

A word from ...



As TTD looks back at 2013, we are proud of our service to the East Norwalk community. In addition to our summer concerts at the beach and our traditional Tree Lighting event, we celebrated our 100th anniversary with "Power on the Sound" in July, and

completed the Fitch Street Substation project. We also introduced the Energy Star CFL Bulb Replacement Program and launched our new website, ttd.gov. As we start the New Year, we look forward to bringing you new and exciting programs with the service you expect from TTD. Happy New Year!

**Jim Smith,
General Manager**



Power Outages

TTD's first priority is to provide reliable service to our customers. Due to a number of factors, some TTD customers have experienced outages recently, and we apologize for any inconvenience this may have caused. We are in the process of developing an automated outage management system, including real-time alerts at ttd.gov, which will keep our customers better informed in the event of an outage. We appreciate your understanding, and are working hard to minimize outages in the future.

Noteworthy



At risk of a service shut-off? Call our office BEFORE the shut-off date to arrange a payment plan.



If you receive **NEON benefits**, remember to bring a copy of your award letter to our office so it can be noted in your account.



Register for online and paperless billing through the TTD website. Visit ttd.gov and click on "My Account".

District Commissioners

Charles L. Yost	203-853-0837	Chairman
David L. Brown	203-866-8099	Commissioner
Debora Goldstein	203-252-7214	Commissioner

James Smith	203-866-9271
Ron Scofield	203-866-9271
Michael Intrieri	203-846-3001

General Manager
Assistant General Manager
Treasurer