



06855 CONNECTION

March/April 2014

Looking forward ...



TTD's Commissioners are already working hard for you in 2014. Their combined vision for how TTD can continue to help the East Norwalk community is evident in their united outlook on TTD's upcoming projects.

Dave Brown played a critical role in the

development of the Fitch Street Substation project, and his on-going, customer-focused guidance has been vital during the transition period. **Charlie Yost** was recently appointed as Commissioner of the City of Norwalk Police Department, further enhancing his understanding of how to take advantage of programs available through our local government. And **Debora Goldstein** continues to advocate for funding sources to be used toward the cost of installing an electric charging station in East Norwalk. Remember that TTD's elected Commissioners welcome comments from you, so simply call the office and we can put you in touch with them.

A word from ...



The winter has been rough, but spring is upon us, and it's time to look ahead. Our Annual Meeting on March 5th will outline the programs and processes we put in place last year, as well as some of our 2014 initiatives. A few highlights include work that's being

considered for the TTD-owned Rowan Street property and the planned replacement of the 55-year-old East Avenue power transformer. I invite you to attend the meeting on the 5th. This year the Annual Meeting will be held in the **Community Room of The Marvin, 60 Gregory Boulevard at 7:00 p.m.** If you were unable to attend, please visit ttd.gov in early April to review the minutes. Our team is also busy planning the popular Summer Concert Series and other community events at Calf Pasture Beach and throughout East Norwalk. I'm thankful for your on-going feedback, and look forward to working on the improvement projects we have on the horizon in 2014.

Jim Smith,
General Manager

News



Streetlight Out?

Our crews are busy assessing streetlights that may be out or damaged as a result of the harsh winter. If a streetlight on your road requires repair, please contact our office.

Daylight Savings Time Tip:

Adjust the automatic timers on your lights! Instead of setting lights to come on before the sun sets, adjust it by an hour and save electricity.



P.S.

The TTD phone system has been updated to better serve our customers, including a **new option to dial "0" to report an outage.** This update is part of our on-going effort to provide efficient customer service and improve response time.

Community Corner

Upcoming Commission Meeting:

- Monday, April 7th, 7pm

TTD Holiday Closing:

- Friday, April 18 – Good Friday

We Need Your Email Address!



Don't miss out on important event & emergency information. Sign up at <http://ttd.gov/news/newsletters> and receive the newsletter every other month in your inbox*.

**Your email address will not be sold or shared with third parties and will only be used for the purposes of communicating information related to TTD.*

Noteworthy



At risk of a service shut-off? Call our office BEFORE the shut-off date to arrange a payment plan.



If you receive **NEON benefits**, remember to bring a copy of your award letter to our office so it can be noted in your account.



Register for online and paperless billing through the TTD website. Visit ttd.gov and click on "My Account".

District Commissioners

Charles L. Yost	203-853-0837	Chairman	James Smith	203-866-9271	General Manager
David L. Brown	203-866-8099	Commissioner	Ron Scofield	203-866-9271	Assistant General Manager
Debora Goldstein	203-252-7214	Commissioner	Michael Intrieri	203-866-3001	Treasurer